

Supply conditions


Terms & Conditions

- Prices:** All prices are strict net and exclusive V.A.T., if any, to be plus other governmental charges, this applies to orders delivered between January 1, 2010 to December 31, 2010. Agrilight b.v. has the right to change her prices due to higher purchasing prices, tax changes and higher labour costs. Agrilight b.v. has the right, if there are contracts for indefinite time, to change her prices.
- Payment conditions:** Invoices are paid by the customer according to the payments terms written on the invoice. In the absence of a specific system, the customer has to pay within thirty days after date of invoice. The customer is not entitled to set off or to suspend a payment.
- Delivery period:** Agrilight b.v. need not comply with a timely delivery of the goods, provided the delay is caused by circumstances which are attributable to its suppliers. In such cases, Agrilight b.v. will inform the client as quickly as possible and will use reasonable efforts to delay as much as possible. Furthermore Agrilight b.v. is entitled to suspend delivery immediately, once the customer is in default on its obligations.
- Supply conditions:** Ex. works, Monster, The Netherlands.
For orders under EUR 250,00 we will charge EUR 15,00 for administration costs.
- Terms of delivery:** All deliveries are made by application of the Metal Association (Metaalunie) and supplementary guarantee provisions of Agrilight. b.v.

Warranty provisions

1. If it appears that your product does not function as expected within 1 year of purchase, while having been handled in accordance with the written user- and installation manual, the product will be repaired at no cost. To execute this warranty, Agrilight b.v. must receive the product from the customer, together with the accessory invoice before the end of the 1 year warranty period.
2. The product must be sent by verification to Agrilight b.v. within 30 days after the beginning of the defect.
3. The product shall be sent prepaid with the project name clearly noted to the following address:
Agrilight b.v.
Att. Service department
Vlotlaan 412
2681 TV Monster
Netherlands
4. The replacement articles sent by Agrilight b.v. will be accompanied by an invoice, which will be credited upon verification that the concerned defect is a warranty issue.



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5. If Agrilight b.v. does not receive the potentially defective product within 30 days, the warranty invoice will be treated as a sales invoice and therefore require payment to Agrilight b.v. within 30 days.
 6. The warranty does not cover the following situations and in their event the customer will be charged for costs during the warranty period:
 - a) Defects or damage as a result of fire, earthquakes, floods, lightning, other nature disasters, environmental pollution and problems with the power supply.
 - b) Defects as a result of sand, mud etc. which came into the fixture.
 - c) Defects or damages as a result of transport, accidents, collisions etc. after purchasing and delivery the product by Agrilight b.v..
 - d) Defects resulting from inadequate or incorrect storage, incorrect maintenance etc.
 - e) Defects resulting from improper use (like an application which is not mentioned in the user- and installation manual, etc.)
 - f) Defects resulting from repair and/or changes.
 - g) If the invoice can not be supplied when sending the product to Agrilight b.v..
 - h) When changes are made to the date of purchase or customer name on the invoice.
 7. The liability of Agrilight b.v. in the context of this warranty remains limited to repairing or replacing the product. Agrilight b.v. does not accept any liability for indirect damages or consequential damages resulting from possible defects of the product. Dismantling- and mounting costs and possible travelling- and accommodation costs are not to the account of Agrilight b.v.
 8. Possible transport damages and incomplete deliveries have to be mentioned to Agrilight b.v. within 5 working days. Reports which are made to Agrilight b.v. outside this time limit receive no consideration for warranty.

Warranty on the lamps

1. There is a warranty term of 1 year issued on the light bulbs and LED supplied by Agrilight[®]'s fixtures.
2. This warranty is only valid with normal usage and normal operating circumstances concerning power/current and frequency.
3. Agrilight b.v. advises you to keep the normal failure rate for all lamps of 1% per 1000 burning hours in mind.
4. With regard to the AgriLED[®] a defect or damage to less than 2 LEDs per LED strip is seen as an aesthetic defect that doesn't influence the normal use of the fixture.
5. Light bulbs that fail within the warranty period will be replaced by Agrilight b.v.. Light bulbs that fail due to abnormal external influences, by fracturing of the outer bulb after thermoshock or by theft, will not be re-supplied under warranty.
6. This warranty does not cover lamps that fail as a result of being used in systems which are not in accordance with the IEC-terms for the applied lamps.

Tolerances and aging in light output of the applied lamps.

The lamp will age by usage and with the increase of burning hours the light output will be less intensive. The depreciation of light output will be accelerated by a power supply above nominal.